

ES+S

RE: Certificate Issue

Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Tue 11/24/2020 4:47 PM

To: Comstock, Kevin [KSOS] <Kevin.Comstock@ks.gov>

Thank you. I appreciate it.

BAC

From: Comstock, Kevin [KSOS] <Kevin.Comstock@ks.gov>

Sent: Tuesday, November 24, 2020 4:46 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Subject: FW: Certificate Issue

FYI we were able to solve the issue with the certificate.

From: Williams, Victor <victor.williams@essvrlc.com>

Sent: Tuesday, November 24, 2020 2:02 PM

To: Comstock, Kevin [KSOS] <Kevin.Comstock@ks.gov>

Subject: RE: Certificate Issue

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We were able to push it through this time. The certificate is now updated and deployed.

Thank you.

Victor Williams

Sr. Vice President - Product Development

O: 402.970.1151 | C: 402.770.2691

From: Comstock, Kevin [KSOS] <Kevin.Comstock@ks.gov>

Sent: Monday, November 23, 2020 2:31 PM

To: Williams, Victor <victor.williams@essvrlc.com>

Subject: RE: Certificate Issue

Thanks for the additional information.

We did a little checking on our side and it appears the voteks.org domain is still under our authority and doesn't need renewed until sometime in 2021 so it should still work for you. We have reached out to our certificate person at OITS for guidance. If he doesn't have any ideas we may need a phone call between us and you to work through it.

I'll let you know what we find out.

From: Williams, Victor <victor.williams@essvrlc.com>

Sent: Monday, November 23, 2020 2:10 PM

To: Comstock, Kevin [KSOS] <Kevin.Comstock@ks.gov>
Subject: RE: Certificate Issue

EXTERNAL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Hey Kevin. When going to the Entrust site to renew it, it throws a message that voteks.org isn't a domain it is authorized to renew, and then doesn't allow to proceed through the process. It lists kssos.org and a couple other .gov domains I believe as valid, but not voteks.org. Just need to know if we need to change the hostname and therefore the SSL certificate hostname, or if this was just an oversight and we can get voteks.org added back to Entrust so we can renew the SSL cert for it.

I'm available to discuss in real-time as well or show you what we're seeing if that would be easier.

Thanks.

Victor Williams

Sr. Vice President - Product Development
O: 402.970.1151 | C: 402.770.2691

From: Comstock, Kevin [KSOS] <Kevin.Comstock@ks.gov>
Sent: Monday, November 23, 2020 2:04 PM
To: Williams, Victor <victor.williams@essvrlc.com>
Subject: Certificate Issue

Bryan mentioned there was an issue with renewing the myvoteinfo.voteks.org certificate.

Is there something our office needs to do to help resolve this? I don't have any information about what the issue was just that it didn't work.

Kevin Comstock | Director of IT

Kansas Secretary of State | 785-296-7066 | sos.ks.gov
Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594

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FW: Warning: 30 Days Notification: Certificate Expiry for Kansas Secretary of State

Williams, Victor <victor.williams@essvrlc.com>

Tue 11/17/2020 10:04 AM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Hall, Phill [KSOS] <Phill.Hall@ks.gov>

Cc: Green, Kendra <kendra.green@essvrlc.com>; Witzke, Matthew <matthew.witzke@essvrlc.com>; Cameron, Jeb <jeb.cameron@essvote.com>; Fletcher, Jason <jason.fletcher@essvrlc.com>; Pruitt, Andy <andy.pruitt@essvrlc.com>

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Bryan and Phill,

Hope everything is going well with you. We received this automated message from Entrust about the VoterView SSL certificate expiring soon.

Upon attempting to renew it for a year, the Entrust portal is showing that the following domain names are the only ones that are approved ('kssos.org', 'mykansas.ks.gov', 'psos.ks.gov', 'sos.ks.gov'), thus not allowing myvoteinfo.voteks.org to be renewed.

Can you provide guidance on the updated hostname that needs to be used for VoterView going forward? We can then get it renewed, but will need to further work with your team to ensure that the new hostname is reflected anywhere where myvoteinfo.voteks.org might be referenced (on the KS SOS website, in DNS, etc).

Thank you.

Victor Williams

Sr. Vice President - Product Development

O: 402.970.1151 | C: 402.770.2691

From: donotreply@entrust.com <donotreply@entrust.com>

Sent: Wednesday, November 11, 2020 8:11 AM

To: Williams, Victor <victor.williams@essvrlc.com>

Cc: vbwilliams@alerts.essvote.net

Subject: Warning: 30 Days Notification: Certificate Expiry for Kansas Secretary of State

Entrust CERTIFICATE
SERVICES

The following certificate is set to expire on **Dec 11, 2020**.

Certificate Field	Value
Certificate Common Name	myvoteinfo.voteks.org
Certificate Status	Native Cert
Certificate Type	Standard
DN	cn=myvoteinfo.voteks.org, o=Kansas Secretary of State, l=Topeka, st=Kansas, c=US
Key Usage	Digital Signature, Key Encipherment
Extended Key Usage	Server Authentication
Certificate Key Size	2048
Key Type	RSA
Serial Number	136431979189742581739605156292837325122
Serial Number (Hex)	66A3D7E9ACE931700000000050F53942
Signing Algorithm	SHA-2
Tracking ID	1803549
Certificate Friendly Name	myvoteinfo.voteks.org (Victor Williams)
Subject Alternative Names	myvoteinfo.voteks.org, www.myvoteinfo.voteks.org

It is important to renew your SSL/TLS certificate before it expires. If the certificate is not renewed, visitors to the web site may be presented with warning messages and/or a secure session may not be established.

To renew your certificate, use this [eForm](#), and select **Renew existing certificate**.

If you have already renewed your Entrust certificate, you can safely disregard this email.

Entrust Certificates Services is ready to assist:

Product and Technical Support – ECS.Support@EntrustDatacard.com

Verification (Update/Renew or Add Information to your Account) – ECS.Verification@EntrustDatacard.com

Sales – Sales@EntrustDatacard.com

Phone Support:

North America: 1-866-267-9297

Local/International: 1-613-270-2680

Entrust Datacard Limited | 1000 Innovation Drive, Ottawa, ON Canada K2K 3E7

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RE: KS MR for Sedgwick KS

Hall, Phill [KSOS] <Phill.Hall@ks.gov>

Mon 11/23/2020 5:21 PM

To: 'Green, Kendra' <kendra.green@essvrlc.com>; Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Cc: Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>; Witzke, Matthew <matthew.witzke@essvrlc.com>

 1 attachments (443 KB)

20201123164350940.pdf;

Please see attached signed MR for Sedgwick.

Thank you.

PHILL HALL | Program Manager for Voter Registration Systems

Kansas Secretary of State | 785-296-7098 P | 785-291-3051 F | <https://sos.kansas.gov>

Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594



From: Green, Kendra <kendra.green@essvrlc.com>

Sent: Friday, November 20, 2020 4:50 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Cc: Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>; Hall, Phill [KSOS] <Phill.Hall@ks.gov>; Witzke, Matthew <matthew.witzke@essvrlc.com>

Subject: KS MR for Sedgwick KS

Importance: High

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Bryan,

Attached is a MR for Sedgwick KS. We will be removing the queued credit for Early Voting and Election Day credit so that they are able to re-import their epollbook data.

If there are any questions please let me know.

Kendra Green | Account Manager, Voter Registration

ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137

O: 800.353.2832 | kendra.green@essvrlc.com

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PowerProfile EE Production MAINTENANCE REQUEST / APPROVAL

Maintenance Request ID (ticket number)	Item Title:	Date & Time of Maintenance Window	State or County name:	Technician Name & Email	Technician Tel #	Priority (H/M/L)
42847-793	Remove Early Voting and Election Day queued credit	24 hrs of returned signed MR	Sedgwick KS			L
Reason for Maintenance:						
Need to remove the Early Voting and Election Day credits so that the county can reimport their epollbook data to help resolve the current voting conflicts for the GN2020 election. No changes will be made to Provisional votes.						
DESCRIPTION OF MAINTENANCE; Update (Details)						
Clear voting method flags (Early Voting and Election Day ONLY) in the election final roster for GN2020 in Sedgwick county						
Return signed Maintenance Request to Kendra.green@essvrllc.com						
IMPACT OF MAKING THE CHANGE / UPDATE / SCRIPT / RELEASE:						
Effort Impact:		Schedule Impact:		Performance Impact:		
Low		Low		Low		
Customer Access Impact:		Capacity Impact:		Support Impact:		
High		Low		Low		
Financial Impact:		Hardware / Software Impact:		Other:		
0		Low				
	Name	Title	Signature		Date	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Andy Pruitt	Technical Solutions Manager	Andy Pruitt		11/20/2020	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Kendra Green	Kansas Account Manager	Kendra Green		11/20/2020	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Bryan Caskey	State Election Director, Kansas Secretary of State	Bryan A. Caskey		11/22/2020	
<input type="checkbox"/> Accept <input type="checkbox"/> Reject	Tabitha Lehman	Sedgwick County Election Commissioner				

Clear Election Info

Green, Kendra <kendra.green@essvrlc.com>

Fri 11/6/2020 2:48 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Hall, Phill [KSOS] <Phill.Hall@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

Cc: Witzke, Matthew <matthew.witzke@essvrlc.com>; Turnell, Lisa <lisa.turnell@essvrlc.com>

 1 attachments (208 KB)

42505_778 Atchison KS - Clear Election Info on Registrant signed.docx;

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Hello,

Please find attached a MR for Atchison. Because of the consistent transfer back and forth from Atchinson and Johnson, neither county is able to clear election information.

The attached MR would allow us to go into the database and clear the election information that way.

Please sign and return so the county can add this advance record back in.

Kendra Green | Account Manager, Voter Registration

ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137

O: 800.353.2832 | kendra.green@essvrlc.com

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PowerProfile EE Production MAINTENANCE REQUEST / APPROVAL

Maintenance Request ID	Item Title:	Date & Time of Maintenance Window	State/County name:	Completed by: Name & E-mail	Contact Tel #	Priority (H/M/L)
42505/778	Clear Election Info for registrant	Within 24 hours of signed MR	Atchison, KS	Lisa Turnell Lisa.turnell@essvrllc.com	1-800-353-2832	M
Reason for Maintenance:						
County has a voter that was issued a ballot transferred out of their county in error. Now that they have transferred the voter back to their county, they are unable to add the ballot information for the returned ballot they have for this voter. Clearing the current election info should allow for the county to enter the ballot information to process the voted ballot.						
DESCRIPTION OF MAINTENANCE; Change, Update, Script, Release (Details)						
<p>Clear Election Info for registrant in the transferred_registrant_info table:</p> <p>County = 005 Election = GN2020 Voter Name = Adam Thomas Gardner Registrant ID = 2628121</p> <p>Returned signed maintenance request via email to lisa.turnell@essvrllc.com</p>						
IMPACT OF MAKING THE CHANGE / UPDATE / SCRIPT / RELEASE:						
Effort Impact:		Schedule Impact:		Performance Impact:		
Low		Low		Low		
Customer Access Impact:		Capacity Impact:		Support Impact:		
Low		Low		Low		
Financial Impact:		Hardware / Software Impact:		Other:		
0		Low				
	Name	Title	Signature		Date	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Andy Pruitt	Technical Solutions Manager	<i>Andy Pruitt</i>			
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Lisa Turnell	Account Manager	<i>Lisa Turnell</i>		11/6/2020	
<input type="checkbox"/> Accept <input type="checkbox"/> Reject						

Re: KS - SOS - New - Warning Incident 4503296 - DNP3 Cold Restart - MS-ISAC SOC Ticket 4503296

Fletcher, Jason <jason.fletcher@essvrlc.com>

Tue 11/3/2020 12:50 PM

To: MS-ISAC SOC <SOC@msisac.org>; Williams, Victor <victor.williams@essvrlc.com>; Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Wlaschin, Chris <chris.wlaschin@essvote.com>

Cc: SOC_Supervisor.dl <SOC_Supervisor.dl@cisecurity.org>; ElectionOps <electionops@cisecurity.org>

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Apologies, that other ticket is MS-ISAC SOC Ticket: 4503306.

Jason Fletcher

Network Engineer, Technical Solutions

CISSP #79861

ESSVR, L.L.C.

Cell: 402.968.7659

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From: Fletcher, Jason

Sent: Tuesday, November 3, 2020 1:48:38 PM

To: MS-ISAC SOC; Williams, Victor; Bryan Caskey; Wlaschin, Chris

Cc: SOC_Supervisor.dl; ElectionOps

Subject: Re: KS - SOS - New - Warning Incident 4503296 - DNP3 Cold Restart - MS-ISAC SOC Ticket 4503296

You may. MS-ISAC SOC Ticket: 4503296 was opened with the same finding and can be closed as well. Let me know if you need anything else.

Jason Fletcher

Network Engineer, Technical Solutions

CISSP #79861

ESSVR, L.L.C.

Cell: 402.968.7659

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From: MS-ISAC SOC <SOC@msisac.org>

Sent: Tuesday, November 3, 2020 1:44 PM

To: Fletcher, Jason; Williams, Victor; MS-ISAC SOC; Bryan Caskey; Wlaschin, Chris

Cc: SOC_Supervisor.dl; ElectionOps

Subject: RE: KS - SOS - New - Warning Incident 4503296 - DNP3 Cold Restart - MS-ISAC SOC Ticket 4503296

Jason,

Thanks for the info.

We updated our records.

Would you like to close the ticket?

Best regards,

Muhammed Zahid Ayar

Senior Security Operations Center Analyst

Multi-State Information Sharing and Analysis Center (MS-ISAC)

Election Infrastructure Information Sharing and Analysis Center (EI-ISAC)

31 Tech Valley Drive

East Greenbush, NY 12061

24x7 Security Operations Center

SOC@cisecurity.org - 1-866-787-4722



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From: Fletcher, Jason <jason.fletcher@essvrlc.com>

Sent: Tuesday, November 3, 2020 12:48 PM

To: Williams, Victor <victor.williams@essvrlc.com>; MS-ISAC SOC <SOC@msisac.org>; Bryan Caskey <bryan.caskey@sos.ks.gov>; Wlaschin, Chris <chris.wlaschin@essvote.com>

Cc: SOC_Supervisor.dl <SOC_Supervisor.dl@cisecurity.org>; ElectionOps <electionops@cisecurity.org>

Subject: Re: KS - SOS - New - Warning Incident 4503296 - DNP3 Cold Restart - MS-ISAC SOC Ticket 4503296

This is normal communication between the Citrix Netscaler and Citrix VDA servers when session reliability is enabled. A TCP session is established between the Netscaler (10.50.0.15) and the VDA (10.50.2.166 in this case which is prim-ksctx02) on TCP 2598. Port 20000 was the random port used on the Netscaler side in this case. A snip-it of the netstat -an output from the server showing a few of these types of connections:

TCP	10.50.2.166:2598	10.50.0.15:16237	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:17486	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:19075	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:19664	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:20000	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:20054	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:22017	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:23204	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:24983	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:26580	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:27247	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:27957	ESTABLISHED
TCP	10.50.2.166:2598	10.50.0.15:28220	ESTABLISHED

Jason Fletcher

Network Engineer, Technical Solutions

CISSP #79861

ESSVR, L.L.C.

Cell: 402.968.7659

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From: Williams, Victor

Sent: Tuesday, November 3, 2020 11:34 AM

To: MS-ISAC SOC; Bryan Caskey; Wlaschin, Chris; Fletcher, Jason

Cc: SOC_Supervisor.dl; ElectionOps

Subject: RE: KS - SOS - New - Warning Incident 4503296 - DNP3 Cold Restart - MS-ISAC SOC Ticket 4503296

We are looking into this currently.

Victor Williams

Sr. Vice President - Product Development

O: 402.970.1151 | C: 402.770.2691

From: MS-ISAC SOC <SOC@msisac.org>

Sent: Tuesday, November 3, 2020 10:15 AM

To: Bryan Caskey <bryan.caskey@sos.ks.gov>; Williams, Victor <victor.williams@essvrlc.com>; Wlaschin, Chris <chris.wlaschin@essvote.com>; Fletcher, Jason <jason.fletcher@essvrlc.com>

Cc: SOC_Supervisor.dl <SOC_Supervisor.dl@cisecurity.org>; MS-ISAC SOC <SOC@msisac.org>;
ElectionOps <electionops@cisecurity.org>
Subject: KS - SOS - New - Warning Incident 4503296 - DNP3 Cold Restart - MS-ISAC SOC Ticket 4503296

Albert Incident #: 4503296
Severity: Warning
MS-ISAC SOC Ticket: 4503296

Description

DNP3 Cold Restart

Analysis

Source IP 10.50.2.166 was logged communicating with destination IP 10.50.0.15 over destination port 20000/TCP. The stream data matched a signature for a DNP3 cold restart. DNP3 (Distributed Network Protocol) is a communications protocol suite used between machines in ICS/SCADA systems run by utilities such as electric and water companies. Port 20000 is a common DNP3 port. Activity using this protocol that is not from an authorized IP may be a sign of compromise.

Recommendations

Please investigate and remediate appropriately. If traffic is expected or authorized, please confirm the nature of this traffic.

Please do not hesitate to leverage the MS-ISAC to assist you in investigating this incident or in your response and recovery efforts. We perform a variety of incident response services including log analysis, malware analysis, computer forensics, development of a mitigation and recovery strategy as well as network and application vulnerability scanning. Requests for these services can be obtained by calling 1-866-787-4722 or sending an email to SOC@msisac.org.

Supporting Details:

First Seen: 11/03/2020 16:09:53 UTC

Albert Observing Devices: ks-sos-Albert-A

Albert History: Initial Albert event notification

Affected Host IP: 10.50.0.15

HIP Info: None

Event Types Observed (Past 30 Days):

DNP3 Cold Restart

Please feel free to contact the MS-ISAC SOC if you have any questions or need additional assistance.

Center for Internet Security (CIS)

Multi-State Information Sharing and Analysis Center (MS-ISAC)

1-866-787-4722 (7x24 SOC)

Email: soc@cisecurity.org

www.cisecurity.org

Follow us @CISecurity

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RE: Open Records Request for ELVIS Manual

Cameron, Jeb <jeb.cameron@essvote.com>

Tue 10/27/2020 10:15 AM

To: Barker, Clay [KSOS] <Clay.Barker2@ks.gov>

Cc: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

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Sounds good. Thanks, Clay.

From: Barker, Clay [KSOS] <Clay.Barker2@ks.gov>

Sent: Tuesday, October 27, 2020 11:10 AM

To: Cameron, Jeb <jeb.cameron@essvote.com>

Cc: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

Subject: Re: Open Records Request for ELVIS Manual

Thanks I think I still have the manual. If not I'll get back to you.

Clay.

From: Cameron, Jeb <jeb.cameron@essvote.com>

Sent: Tuesday, October 27, 2020 9:52 AM

To: Barker, Clay [KSOS] <Clay.Barker2@ks.gov>

Cc: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

Subject: RE: Open Records Request for ELVIS Manual

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Clay-

I heard back from Legal and confirmed that there is nothing specifically in the request below that we consider to be confidential or trade secret.

Do you need copies of the 6 sections detailed below, or do you have them already?

-Jeb

From: Barker, Clay [KSOS] <Clay.Barker2@ks.gov>

Sent: Thursday, October 15, 2020 9:58 AM

To: Cameron, Jeb <jeb.cameron@essvote.com>

Cc: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

Subject: KS: Open Records Request for ELVIS Manual

Jeb,

We have a request for more information from the ELVIS Manual. Are any of these requests considered confidential or trade secret?

Elvis Manual: I'd like some sections that explain what the reports are.

1. Specifically, 2.14 "Voter Registration Reports,"
2. the entire Chapter 5: Public Service Requests (or just 5.6 "PSR Report Formats: Available Fields for Each PSR Type" if they won't share the entire chapter),
3. 10.14 "Advance & Early Voting Reports,"
4. 11.7 "Provisional Voting Reports,"
5. 12.11 "NVRA Reports," and
6. Appendix D: "Exporting Files."

Clayton Barker
Deputy General Counsel, Secretary of State
Clay.barker2@ks.gov
785-296-3483

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RE: 2020 Provisional Ballot Information

Green, Kendra <kendra.green@essvrlc.com>

Tue 10/27/2020 9:46 AM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Cc: Cameron, Jeb <jeb.cameron@essvote.com>; Witzke, Matthew <matthew.witzke@essvrlc.com>

EXTERNAL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Good Morning,

There currently is not one report that will give all of the following information. We could have DBA take a look at it and possibly run a script. Also, because this is for the Primary, most counties would have purged their data.

Kendra Green | Account Manager, Voter Registration

ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137

O: 800.353.2832 | kendra.green@essvrlc.com

From: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Sent: Monday, October 26, 2020 5:01 PM

To: Green, Kendra <kendra.green@essvrlc.com>

Subject: 2020 Provisional Ballot Information

Dear Kendra:

I have a request for 2020 Primary Election Provisional ballot information. The requestor would like the following fields provided. Is this information currently available? If so, would you please share with me how to provide it? If it is not possible, please provide that to me as well.

If possible, I would like an answer prior to noon tomorrow. Let me know if I need to clarify anything.

Thank you!

BRYAN A. CASKEY | Director of Elections

Kansas Secretary of State | 785-296-3488 P | 785-581-3623 C | 785-291-3051 F |

Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594

"Every election is determined by the people who show up."

- [Larry J. Sabato](#), *Pendulum Swing*

-

DB_LOGIN (county),

TEXT_REGISTRANT_ID (voter file ID),

TEXT_NAME_FIRST (first name),

TEXT_NAME_LAST (last name),

REGISTRANT_ADDRESS (address),

CDE_BALLOT_STATUS (status of ballot),

DESC_PROV_STATUS_REASON (reason for being provisional),

HOW_VOTED (method of voting),

ELECTION_NAME (title of election),

ELECTION_DATE (date of election),
RETURNED (date of ballot return),
TEXT_PHONE_AREA_CODE (phone area code number),
TEXT_PHONE_EXCHANGE (phone exchange number),
TEXT_PHONE_LAST_FOUR (Phone end digits).

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RE: ELVIS DOWN

Cameron, Jeb <jeb.cameron@essvote.com>

Tue 10/27/2020 9:20 AM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Cc: Green, Kendra <kendra.green@essvrlc.com>; Witzke, Matthew <matthew.witzke@essvrlc.com>

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Thanks, Bryan. We appreciate you.

Please let us know if you have any further issues—we'll continue to monitor things (as always) on our end.

From: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Sent: Tuesday, October 27, 2020 10:16 AM

To: Cameron, Jeb <jeb.cameron@essvote.com>

Cc: Green, Kendra <kendra.green@essvrlc.com>; Witzke, Matthew <matthew.witzke@essvrlc.com>

Subject: RE: ELVIS DOWN

I was able to access ELVIS this morning. Thank you for the attention. I will let you know if something pops back up here.

BRYAN A. CASKEY | Director of Elections

Kansas Secretary of State | 785-296-3488 P | 785-581-3623 C | 785-291-3051 F |

Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594

"Every election is determined by the people who show up."

- Larry J. Sabato, *Pendulum Swing*

-

From: Cameron, Jeb <jeb.cameron@essvote.com>

Sent: Monday, October 26, 2020 7:07 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Cc: Green, Kendra <kendra.green@essvrlc.com>; Witzke, Matthew <matthew.witzke@essvrlc.com>

Subject: Re: ELVIS DOWN

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Thanks, Bryan—sorry for the inconvenience. We'll keep digging and keep you posted if we find anything that needs your attention.

Have a good night.

-Jeb

Sent from my iPhone

On Oct 26, 2020, at 8:03 PM, Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov> wrote:

Citrix kept logging me off and unable to log in. I am going home. I will call in the morning if it's a problem still.

Bryan

Sent from my iPhone

On Oct 26, 2020, at 6:52 PM, Cameron, Jeb <jeb.cameron@essvote.com> wrote:

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Bryan-

We're looking deeper on the network side to see if there was anything noticeable that would have caused this. Are you still unable to log in?

-Jeb

Sent from my iPhone

On Oct 26, 2020, at 7:13 PM, Green, Kendra
<kendra.green@essvrlc.com> wrote:

Bryan,

I was able to log in without issue. I have reached out to the Network team to have them investigate.

Kendra Green | Account Manager, Voter Registration
ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137
O: 800.353.2832 | kendra.green@essvrlc.com

From: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>
Sent: Monday, October 26, 2020 6:10 PM
To: Green, Kendra <kendra.green@essvrlc.com>
Cc: Cameron, Jeb <jeb.cameron@essvote.com>
Subject: ELVIS DOWN

Kendra / Jeb:

My ELVIS connection and Kansas Voter View connection have been terminated and I am unable to access either one. I am able to access other internet websites so this is not a network outage at the KSOS office.

Please advise.

BRYAN A. CASKEY | Director of Elections

Kansas Secretary of State | 785-296-3488 P | 785-581-3623 C | 785-291-3051 F |
Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594

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- Larry J. Sabato, *Pendulum Swing*

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IP addresses

Green, Kendra <kendra.green@essvrlc.com>

Fri 10/23/2020 4:27 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

Cc: Cameron, Jeb <jeb.cameron@essvote.com>; Witzke, Matthew <matthew.witzke@essvrlc.com>

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Bryan – see below

2020-10-07 13:13:08.413 to 2020-10-07 21:38:39.963 from IP 192.168.1.157

2020-10-14 12:15:36.773 to 2020-10-14 17:29:18.347 from IP 192.168.1.157

Kendra Green | Account Manager, Voter Registration

ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137

O: 800.353.2832 | kendra.green@essvrlc.com

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McPherson KS

Green, Kendra <kendra.green@essvrlc.com>

Fri 10/23/2020 11:47 AM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Cc: Hall, Phill [KSOS] <Phill.Hall@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>; Witzke, Matthew <matthew.witzke@essvrlc.com>

 1 attachments (217 KB)

42003-769 - McPherson change ballot sent date signed (002).docx;

EXTERNAL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Hello

Attached is a MR to change the ballot sent date for all Single/Indefinite Adv ballots sent prior to 10/14/2020. Please let me know if there are any questions.

Kendra Green | Account Manager, Voter Registration

ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137

O: 800.353.2832 | kendra.green@essvrlc.com

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PowerProfile EE Production MAINTENANCE REQUEST / APPROVAL

Maintenance Request ID (ticket number)	Item Title:	Date & Time of Maintenance Window	State or County name:	Technician Name & Email	Technician Tel #	Priority (H/M/L)
42003-769	Change date sent for fulfilled ballots from GN2020	Within 1 business day of returned MR	McPherson KS			L
Reason for Maintenance:						
Requested ballots for GN2020 were fulfilled with dates prior to the date allowed Any Single/Indefinite ballots with a ballot sent date of 9/24/2020 will need to be 10/14/2020 (781 Ballots Total)						
DESCRIPTION OF MAINTENANCE; Update (Details)						
Update all Single/Indefinite ballot sent date of 9/24/2020 to 10/14/2020 (781 ballots)						
Return signed Maintenance Request to Kendra.green@essvrllc.com						
IMPACT OF MAKING THE CHANGE / UPDATE / SCRIPT / RELEASE:						
Effort Impact:		Schedule Impact:		Performance Impact:		
Low		Low		Low		
Customer Access Impact:		Capacity Impact:		Support Impact:		
High		Low		Low		
Financial Impact:		Hardware / Software Impact:		Other:		
0		Low				
	Name	Title	Signature		Date	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Andy Pruitt	Technical Solutions Manager	Andy Pruitt		10/23/2020	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Kendra Green	Kansas Account Manager	Kendra Green		10/23/2020	
<input type="checkbox"/> Accept <input type="checkbox"/> Reject	Bryan Caskey	State Election Director, Kansas Secretary of State				
<input type="checkbox"/> Accept <input type="checkbox"/> Reject	Hollie Melroy	McPherson KS County Clerk				

registering after deadline

Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Thu 10/22/2020 1:57 PM

To: Green, Kendra <kendra.green@essvrlc.com>

Please call me about this.

Thanks.

BRYAN A. CASKEY | Director of Elections

Kansas Secretary of State | 785-296-3488 P | 785-581-3623 C | 785-291-3051 F |

Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594

"Every election is determined by the people who show up."

- Larry J. Sabato, *Pendulum Swing*

-

From: Green, Kendra <kendra.green@essvrlc.com>

Sent: Thursday, October 22, 2020 12:51 PM

To: Hall, Phill [KSOS] <Phill.Hall@ks.gov>

Cc: Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

Subject: registering after deadline

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Good afternoon,

I have heard from a few counties that are trying to process voters that are not currently registered. They have asked for a Suspense Reason of "Registered After Books Close" as a reason so that they can continue to process voters in the Provisional module.

Would you guys be able to add that? Currently their best option would be "incomplete application"

Kendra Green | Account Manager, Voter Registration

ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137

O: 800.353.2832 | kendra.green@essvrlc.com

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RE: MR for VoterView

Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Mon 10/19/2020 5:00 PM

To: Cameron, Jeb <jeb.cameron@essvote.com>

 1 attachments (399 KB)

ELVIS Maintenance Request INC 41689.pdf;

See attached.

Thank you.

BRYAN A. CASKEY | Director of Elections

Kansas Secretary of State | 785-296-3488 P | 785-581-3623 C | 785-291-3051 F |
Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594

"Every election is determined by the people who show up."

- Larry J. Sabato, *Pendulum Swing*

-

From: Cameron, Jeb <jeb.cameron@essvote.com>

Sent: Monday, October 19, 2020 2:08 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

Subject: MR for VoterView

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Bryan-

Please find attached Maintenance Request 41689 – 758 to install VoterView version 4.2.1594.13. Please sign and return the request to me at your convenience.

As always, should you have any questions or concerns, please don't hesitate to let me know. Thanks!

-Jeb

Jeb S. Cameron | Vice President, Customer Relations

ESSVR, LLC | C: 678.472.9895

jeb.cameron@essvote.com

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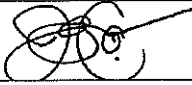
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PowerProfile EE Production MAINTENANCE REQUEST / APPROVAL

Maintenance Request ID (ticket number)	Item Title:	Date & Time of Maintenance Window	State or County name:	Technician Name & Email	Technician Tel #	Priority (H/M/L)
41689 - 758	Voter View Patch Install to Test and Production	10/20/20 3AM	State of Kansas	Andy Pruitt andy.pruitt@essvrlc.com	(800) 353-2832	H
Reason for Maintenance: Voter View Patch Install to Test and Production						
DESCRIPTION OF MAINTENANCE; Update (Details) ESSVR will install VoterView 4.2.1594.13 The Install will address the following: Server-side form/search remediation for VoterView preventing client-side form manipulation.						
IMPACT OF MAKING THE CHANGE / UPDATE / SCRIPT / RELEASE:						
Effort Impact:		Schedule Impact:		Performance Impact:		
Low		Low		Low		
Customer Access Impact:		Capacity Impact:		Support Impact:		
High		Low		Low		
Financial Impact:		Hardware / Software Impact:		Other:		
0		High				
	Name	Title	Signature		Date	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Jeb Cameron	VP Customer Relations			10/19/2020	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Andy Pruitt	Technical Solutions Manager	Andy Pruitt		10/19/2020	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	BRYAN CASKEY	DIRECTOR OF ELECTIONS	Bryan A. Caskey		10/19/2020	

KS Sev 2 - Serious (Work Stoppage) Ticket Opened

ESSVR ServiceDesk <supportdesk@essvote.net>

Mon 10/19/2020 3:15 PM

To: kendra.green@essvrlc.com <kendra.green@essvrlc.com>; Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

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A Sev 2 - Serious (Work Stoppage) ticket has been opened by Vopat (CC), Tammy from Lyon County, KS. The ESSVR helpdesk is working on the issue and will provide an update to you shortly.

MR for VoterView

Cameron, Jeb <jeb.cameron@essvote.com>

Mon 10/19/2020 2:08 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

 1 attachments (220 KB)

Voter View 4.2.1594.13_KS.pdf;

EXTERNAL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Bryan-

Please find attached Maintenance Request 41689 – 758 to install VoterView version 4.2.1594.13. Please sign and return the request to me at your convenience.

As always, should you have any questions or concerns, please don't hesitate to let me know. Thanks!

-Jeb

Jeb S. Cameron | Vice President, Customer Relations

ESSVR, LLC | C: 678.472.9895

jeb.cameron@essvote.com

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PowerProfile EE Production MAINTENANCE REQUEST / APPROVAL

Maintenance Request ID (ticket number)	Item Title:	Date & Time of Maintenance Window	State or County name:	Technician Name & Email	Technician Tel #	Priority (H/M/L)
41689 - 758	Voter View Patch Install to Test and Production	10/20/20 3AM	State of Kansas	Andy Pruitt andy.pruitt@essvrlc.com	(800) 353-2832	H

Reason for Maintenance:
 Voter View Patch Install to Test and Production

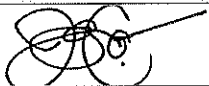
DESCRIPTION OF MAINTENANCE; Update (Details)

 ESSVR will install VoterView 4.2.1594.13

 The install will address the following:
 Server-side form/search remediation for VoterView preventing client-side form manipulation.

IMPACT OF MAKING THE CHANGE / UPDATE / SCRIPT / RELEASE:

Effort Impact:	Schedule Impact:	Performance Impact:
Low	Low	Low
Customer Access Impact:	Capacity Impact:	Support Impact:
High	Low	Low
Financial Impact:	Hardware / Software Impact:	Other:
0	High	

	Name	Title	Signature	Date
✓ Accept □ Reject	Jeb Cameron	VP Customer Relations		10/19/2020
✓ Accept □ Reject	Andy Pruitt	Technical Solutions Manager	Andy Pruitt	10/19/2020
□ Accept □ Reject				

RE: Ballot sent date

Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Fri 10/16/2020 4:30 PM

To: Doniphan County Clerk <clerk@dpcountyks.com>

You have my approval.

Thank you.

BRYAN A. CASKEY | Director of Elections

Kansas Secretary of State | 785-296-3488 P | 785-581-3623 C | 785-291-3051 F |

Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594

"Every election is determined by the people who show up."

- Larry J. Sabato, *Pendulum Swing*

-

From: Doniphan County Clerk <clerk@dpcountyks.com>

Sent: Friday, October 16, 2020 4:28 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Subject: Ballot sent date

EXTERNAL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Good Afternoon Bryan,

When I processed advance ballots by mail and fulfilled the ballot request on September 30, 2020 it automatically set the date ballots were mailed to 9/30/2020. ES&S will correct the mailed date to October 14, 2020 but I need your approval to give them the go ahead. Please see James Zook's message below. If you can reply to this email and give the go ahead I will let James know.

Thank you,

Peggy

--

Peggy Franken
Doniphan County Clerk/
County Election Officer
PO Box 278
120 E. Chestnut St
Troy, Kansas 66087-0278
785-985-3513 t
785-985-3723 f
clerk@dpcountyks.com



From: Zook, James [<mailto:james.zook@essvrllc.com>]
Sent: Friday, October 16, 2020 4:00 PM
To: Doniphan County Clerk <clerk@dpcountyks.com>
Subject: Ballot sent date

Peggy,

In regards to our conversation about the 592 ballots with a sent date of 9/30, with SOS and County approval ESSVR can run a script to update the ballot sent date to 10/14. Please let me know when I am ok to proceed with a maintenance request.

Thank you,

JAMES D. ZOOK | SENIOR ACCOUNT MANAGER
ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137
O: 800.353.2832 | F:402.970.1284 | james.zook@essvrllc.com

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RE: KS - SOS - REQUEST FOR UPDATE - IP Range Information Request - MS-ISAC Ticket 4170144

MS-ISAC SOC <SOC@msisac.org>

Fri 10/16/2020 4:13 PM

To: Victor Williams <victor.williams@essvrlc.com>; MS-ISAC SOC <SOC@msisac.org>; Jason Fletcher <jason.fletcher@essvrlc.com>; Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Chris Wlaschin <chris.wlaschin@essvote.com>
Cc: Nicholas Parker <Nicholas.Parker@cisecurity.org>; SOC_Supervisor.dl <SOC_Supervisor.dl@cisecurity.org>

EXTERNAL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Victor,

Thank you for the information and update.

Regards,

Guo Hong Wu

Security Operations Center Analyst

Multi-State Information Sharing and Analysis Center (MS-ISAC)

Elections Infrastructure Information Sharing and Analysis Center (EI-ISAC)

31 Tech Valley Drive

East Greenbush, NY 12061

24x7 Security Operations Center

SOC@cisecurity.org - 1-866-787-4722



MS-ISAC*
Multi-State Information
Sharing & Analysis Center*



**Elections
Infrastructure
ISAC**



Malicious Domain Blocking and Reporting (MDBR)

Prevent IT systems from connecting to harmful web domains at no cost

SIGN UP FOR MDBR

From: Williams, Victor <victor.williams@essvrlc.com>

Sent: Friday, October 16, 2020 5:13 PM

To: MS-ISAC SOC <SOC@msisac.org>; Fletcher, Jason <jason.fletcher@essvrlc.com>; Bryan Caskey <bryan.caskey@sos.ks.gov>; Wlaschin, Chris <chris.wlaschin@essvote.com>

Cc: Nicholas Parker <Nicholas.Parker@cisecurity.org>; SOC_Supervisor.dl <SOC_Supervisor.dl@cisecurity.org>

Subject: RE: KS - SOS - REQUEST FOR UPDATE - IP Range Information Request - MS-ISAC Ticket 4170144

There are no IP addresses that fit this request – we have no further updates to provide.

Thank you.

Victor Williams

Sr. Vice President - Product Development

O: 402.970.1151 | C: 402.770.2691

From: MS-ISAC SOC <SOC@msisac.org>

Sent: Thursday, October 15, 2020 10:00 PM

To: Fletcher, Jason <jason.fletcher@essvrlc.com>; Williams, Victor <victor.williams@essvrlc.com>; Bryan Caskey <bryan.caskey@sos.ks.gov>; Wlaschin, Chris <chris.wlaschin@essvote.com>

Cc: MS-ISAC SOC <SOC@msisac.org>; Nicholas Parker <Nicholas.Parker@cisecurity.org>; SOC_Supervisor.dl <SOC_Supervisor.dl@cisecurity.org>

Subject: KS - SOS - REQUEST FOR UPDATE - IP Range Information Request - MS-ISAC Ticket 4170144

All,

The MS-ISAC is reaching out with a follow-up on our previous request for updated information on any IPs/IP ranges within your monitored homenets that are **not** authorized or expected to communicate outside of the network. We are requesting this information with the intention of creating new signatures that will generate events with critical severity whenever this activity occurs.

The monitored homenets for your organization are below:

10.50.0.0 - 10.50.3.255

Please confirm the expected activity for your ranges and submit it to us via reply to this email. We appreciate your cooperation in this endeavor.

Center for Internet Security (CIS)

Multi-State Information Sharing and Analysis Center (MS-ISAC)

1-866-787-4722 (7x24 SOC)

Email: soc@cisecurity.org

www.cisecurity.org

Follow us @CISecurity

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RE: KS - SOS - REQUEST FOR UPDATE - IP Range Information Request - MS-ISAC Ticket 4170144

MS-ISAC SOC <SOC@msisac.org>

Fri 10/16/2020 4:13 PM

To: Victor Williams <victor.williams@essvrlc.com>; MS-ISAC SOC <SOC@msisac.org>; Jason Fletcher <jason.fletcher@essvrlc.com>; Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Chris Wlaschin <chris.wlaschin@essvote.com>
Cc: Nicholas Parker <Nicholas.Parker@cisecurity.org>; SOC_Supervisor.dl <SOC_Supervisor.dl@cisecurity.org>

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Victor,

Thank you for the information and update.

Regards,

Guo Hong Wu

Security Operations Center Analyst

Multi-State Information Sharing and Analysis Center (MS-ISAC)

Elections Infrastructure Information Sharing and Analysis Center (EI-ISAC)

31 Tech Valley Drive

East Greenbush, NY 12061

24x7 Security Operations Center

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ISAC**



Malicious Domain Blocking and Reporting (MDBR)

**Prevent IT systems from connecting
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**SIGN
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MDBR**

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Sent: Friday, October 16, 2020 5:13 PM

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O: 402.970.1151 | C: 402.770.2691

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Sent: Thursday, October 15, 2020 10:00 PM

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Cc: MS-ISAC SOC <SOC@msisac.org>; Nicholas Parker <Nicholas.Parker@cisecurity.org>; SOC_Supervisor.dl <SOC_Supervisor.dl@cisecurity.org>

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.....

RE: Cowley County Multiple Issues!!

Witzke, Matthew <matthew.witzke@essvrlc.com>

Wed 10/14/2020 11:30 AM

To: Hall, Phill [KSOS] <Phill.Hall@ks.gov>; Green, Kendra <kendra.green@essvrlc.com>; Cameron, Jeb <jeb.cameron@essvote.com>; Zook, James <james.zook@essvrlc.com>

Cc: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

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Phill,

James just finished speaking with Karen. The only issue she said they currently have is that she is unable to print and James was able to fix that for her.

James also confirmed that everyone is able to access ELVIS, scan, and print.

Please let me know if you need anything else and we will be glad to help.

Thank you.

Matt

From: Witzke, Matthew

Sent: Wednesday, October 14, 2020 10:37 AM

To: Hall, Phill [KSOS] <Phill.Hall@ks.gov>; Green, Kendra <kendra.green@essvrlc.com>; Cameron, Jeb <jeb.cameron@essvote.com>; Zook, James <james.zook@essvrlc.com>

Cc: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

Subject: RE: Cowley County Multiple Issues!!

Good Morning Phill,

We are currently looking at the items you listed in this email. We are calling into Cowley to obtain the details surrounding these issues so we can troubleshoot each one and work on resolutions.

We will be back with you as soon as we have new information.

Thank you.

Matt

From: Hall, Phill [KSOS] <Phill.Hall@ks.gov>

Sent: Wednesday, October 14, 2020 10:26 AM

To: Green, Kendra <kendra.green@essvrlc.com>; Witzke, Matthew <matthew.witzke@essvrlc.com>; Cameron, Jeb <jeb.cameron@essvote.com>

Cc: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

Subject: Cowley County Multiple Issues!!

Importance: High

Cowley county has had multiple issues recently:

- They are currently unable to log in to ELIVS
- They have been getting kicked out of ELVIS over the past few days and have not been able to log back in
- They have had the issue of typing showing up backwards. When they sign out to correct the issue, they have had problems signing back in
- They have not been able to print out of ELVIS

Karen said she has left messages on the helpline and has not heard back in a number of hours, slowing down her processing of mail ballot requests.

She is currently unable to assist voters as she cannot access ELIVS.

Please advise and escalate this concern.

Thank you.

PHILL HALL | Program Manager for Voter Registration Systems

Kansas Secretary of State | 785-296-7098 P | 785-291-3051 F | <https://sos.kansas.gov>

Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594



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RE: Ongoing ELVIS issues

Witzke, Matthew <matthew.witzke@essvrlc.com>

Mon 10/12/2020 2:36 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Green, Kendra <kendra.green@essvrlc.com>

Cc: Hall, Phill [KSOS] <Phill.Hall@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>; Cameron, Jeb <jeb.cameron@essvote.com>

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Bryan,

Thank you for brining this to our attention.

In regards to the log-in issue in Osborne. I have someone reaching out to the county to see if we can obtain details regarding any log-in issues so that we can ascertain what the issue may be. We are looking for any error or symptom they may have had so that we can work backwards to see what issue they may have had.

I also had our internal network team looking at the citrix servers, to see if there have been any logged errors or issues in the past several days since we reloaded Citrix virtual agent overnight Thursday into Friday. So far we do not see anything that has occurred, but we are continuing to look at all aspects for any errors that might have happened.

I will provide another update this afternoon after we have had a chance to look even further into the issues and after we have received more detailed information from Osborne county.

Thank you.

Matt

From: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Sent: Monday, October 12, 2020 1:01 PM

To: Green, Kendra <kendra.green@essvrlc.com>; Witzke, Matthew <matthew.witzke@essvrlc.com>

Cc: Hall, Phill [KSOS] <Phill.Hall@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>

Subject: Ongoing ELVIS issues

Osborne County called me this morning to tell me there are on-going issues with ELVIS. Specifically, they are still experiencing log-in issues that are described as citrix issues. Also, when someone uses ELVIS the letters are being typed in backwards. A call was placed into the Help Desk and the answer was "Yes, this is a known issue, just log off and log back in."

I have seen no tickets concerning this. I have received no communication regarding this. The last communication was the 'problem' was taken care of. And yet the official Help Desk answer is no it's not.

This is not a good place to be on the Monday prior to the deadline to register to vote and two days before 450,000 ballots are sent by mail.

Please advise. And quickly.

BRYAN A. CASKEY | Director of Elections

Kansas Secretary of State | 785-296-3488 P | 785-581-3623 C | 785-291-3051 F |
Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594

"Every election is determined by the people who show up."

- Larry J. Sabato, *Pendulum Swing*

~

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KS Servers

Green, Kendra <kendra.green@essvrlc.com>

Fri 10/9/2020 8:20 AM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Cc: Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>; Hall, Phill [KSOS] <Phill.Hall@ks.gov>; Witzke, Matthew <matthew.witzke@essvrlc.com>

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Good morning

I received the below information regarding the reboot and reinstall last night:

This work is complete. I have verified the published apps launch correctly from each of the three servers.

Kendra

Sent from my Verizon, Samsung Galaxy smartphone

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KS Server Update

Green, Kendra <kendra.green@essvrlc.com>

Thu 10/8/2020 5:24 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Cc: Hall, Phill [KSOS] <Phill.Hall@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>; Witzke, Matthew <matthew.witzke@essvrlc.com>

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Bryan,

Below is an update I received from Technical Solutions:

The graphics driver within Citrix is not displaying the program after its launched that's why the users are unable to interact with the program. We want to reinstall Citrix virtual delivery agent at Citrix suggestion at 3am to hopefully resolve the issues permanently.

Kendra Green | Account Manager, Voter Registration

ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137

O: 800.353.2832 | kendra.green@essvrlc.com

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Set Up Sample Ballots - Kansas



Requesting Access to VoterView

To request access

☐ Request access to VoterView from your PowerLock Admin.

Accessing VoterView Administration

Log in to VoterView Administration

Once the application is added to their account, the user will be able to log in to VoterView using the **second login** they use for ELVIS.

Use the following url to get to the Admin log in page for Kansas:
<https://myvoteinfo.voteks.org/VoterView/Admin>



User Id

Password

Sign In

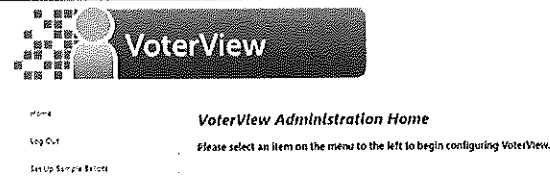
Setting Up Sample Ballots

County users can set up sample ballots after an election has been created in ELVIS.

Set Up Sample Ballots

Start this process from the VoterView Administration Home page.

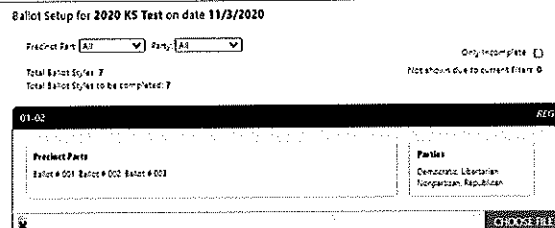
- ☐ Click on Set Up Sample Ballots



- ☐ Find your election and click on the Edit button under the Actions column.



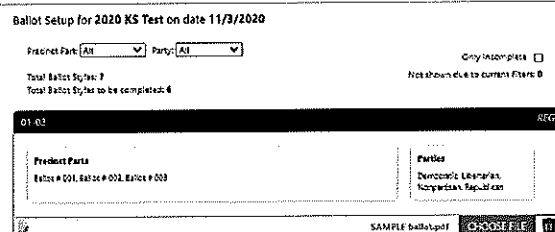
- ☐ You will see all ballot styles that were set up in ELVIS. Select **Choose File** to browse for the ballot style document on your computer.



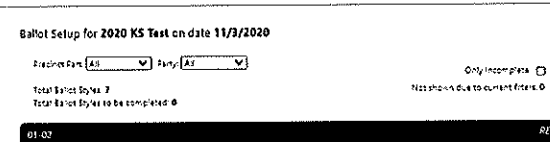
- ☐ Select the sample ballot style file from your computer.
- ☐ Click Open to add it to VoterView.

NOTE: Only PDF files are accepted for sample ballot attachments.

- ☐ When the file is loaded, you will see a green checkmark and the name of the file at the bottom of the ballot style box.

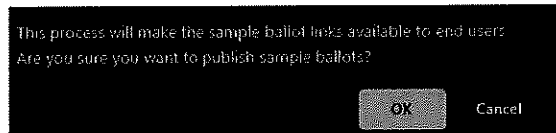
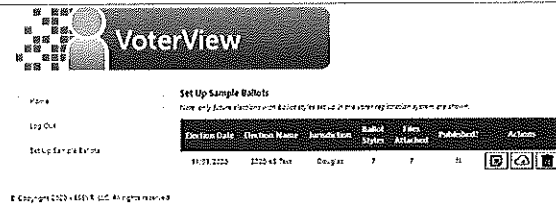


- ☐ Continue adding files for each ballot style until **Total Ballot Style to be completed** is 0 (zero)



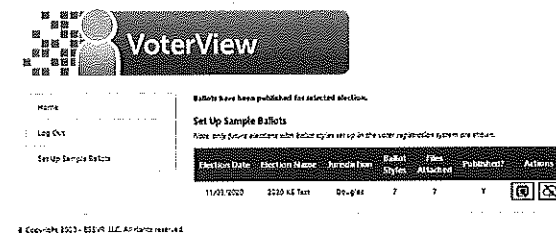
Publishing Sample Ballots

- ☐ When all Sample Ballots have been assigned, click on **Set Up Sample Ballots** to return to the main election menu.
- ☐ Locate your election and click on the **Publish** button under the **Actions** column.
- ☐ Confirm that you want publish sample ballots by clicking **OK**.



- ☐ Ballots have been published for selected election message will show on the **Set Up Sample Ballots** page.

NOTE: The Unpublish option is now visible.



RE: Chautauqua KS

Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Thu 10/8/2020 12:12 PM

To: Green, Kendra <kendra.green@essvrlc.com>

Cc: Witzke, Matthew <matthew.witzke@essvrlc.com>

 1 attachments (421 KB)

ELVIS Maintenance Request INC 41222.pdf;

Kendra:

Please see attached.

Thank you.

BRYAN A. CASKEY | Director of Elections

Kansas Secretary of State | 785-296-3488 P | 785-581-3623 C | 785-291-3051 F |

Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594

"Every election is determined by the people who show up."

- Larry J. Sabato, *Pendulum Swing*

-

From: Green, Kendra <kendra.green@essvrlc.com>

Sent: Wednesday, October 07, 2020 4:58 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>; Hall, Phill [KSOS] <Phill.Hall@ks.gov>

Cc: Witzke, Matthew <matthew.witzke@essvrlc.com>

Subject: Chautauqua KS

Importance: High

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Bryan,

Attached is a MR for Chautauqua. They fulfilled ballots with an incorrect date and would like to have that corrected.

Please sign and return.

Kendra Green | Account Manager, Voter Registration

ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137

O: 800.353.2832 | kendra.green@essvrlc.com

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PowerProfile EE Production MAINTENANCE REQUEST / APPROVAL

Maintenance Request ID (ticket number)	Item Title:	Date & Time of Maintenance Window	State or County name:	Technician Name & Email	Technician Tel #	Priority (H/M/L)
41222-743	Change date sent for fulfilled ballots from GN2020	Within 1 business day of returned MR	Chautauqua KS			L
Reason for Maintenance:						
Requested ballots for GN2020 were fulfilled with dates prior to the date allowed Any ballots with a ballot sent date of 10/7/2020 will need to be 10/14/2020 (289 Ballots Total)						
DESCRIPTION OF MAINTENANCE; Update (Details)						
Update all ballot sent date of 10/7/2020 to 10/14/2020 (289 ballots)						
Return signed Maintenance Request to Kendra.green@essvrllc.com						
IMPACT OF MAKING THE CHANGE / UPDATE / SCRIPT / RELEASE:						
Effort Impact:		Schedule Impact:		Performance Impact:		
Low		Low		Low		
Customer Access Impact:		Capacity Impact:		Support Impact:		
High		Low		Low		
Financial Impact:		Hardware / Software Impact:		Other:		
0		Low				
	Name	Title	Signature		Date	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Andy Pruitt	Technical Solutions Manager	Andy Pruitt		10/7/2020	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Kendra Green	Kansas Account Manager	Kendra Green		10/7/2020	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Bryan Caskey	State Election Director, Kansas Secretary of State	Bryan A. Caskey		10.08.2020	
<input type="checkbox"/> Accept <input type="checkbox"/> Reject	Niki Collier	Chautauqua KS County Clerk				


Finney KS

Green, Kendra <kendra.green@essvrlc.com>

Tue 10/6/2020 4:58 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>; Beckner, Jameson [KSOS] <Jameson.Beckner@ks.gov>; Hall, Phill [KSOS] <Phill.Hall@ks.gov>

Cc: Witzke, Matthew <matthew.witzke@essvrlc.com>

 1 attachments (610 KB)

41112-742 Finney remove batch from agency central.pdf;

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Bryan,

Attached is a maintenance request for Finney KS.

Please sign and return.

Kendra Green | Account Manager, Voter Registration

ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137

O: 800.353.2832 | kendra.green@essvrlc.com

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PowerProfile EE Production MAINTENANCE REQUEST / APPROVAL

Maintenance Request ID (ticket number)	Item Title:	Date & Time of Maintenance Window	State or County name:	Technician Name & Email	Technician Tel #	Priority (H/M/L)
41112-742	Remove record from Agency Central Batch	24 hrs of returned signed MR	Finney KS			L
Reason for Maintenance:						
Batch-9516 Record Number-1224565 Name - August Nicole Coats Voter registered with her KS DL address in Finney, but really resides in Riley. Voter re-registered correctly in Riley county. Finney would like their record removed.						
DESCRIPTION OF MAINTENANCE; Update (Details)						
Return signed Maintenance Request to Kendra.green@essvrllc.com						
IMPACT OF MAKING THE CHANGE / UPDATE / SCRIPT / RELEASE:						
Effort Impact:		Schedule Impact:		Performance Impact:		
Low		Low		Low		
Customer Access Impact:		Capacity Impact:		Support Impact:		
High		Low		Low		
Financial Impact:		Hardware / Software Impact:		Other:		
0		Low				
	Name	Title	Signature		Date	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Andy Pruitt	Technical Solutions Manager	Andy Pruitt		10/6/2020	
<input checked="" type="checkbox"/> Accept <input type="checkbox"/> Reject	Kendra Green	Kansas Account Manager	Kendra Green		10/6/2020	
<input type="checkbox"/> Accept <input type="checkbox"/> Reject	Bryan Caskey	State Election Director, Kansas Secretary of State				
<input type="checkbox"/> Accept <input type="checkbox"/> Reject	Dori Munyan	Finney KS County Clerk				

KS Server 4

Green, Kendra <kendra.green@essvrlc.com>

Tue 10/6/2020 12:57 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Cc: Witzke, Matthew <matthew.witzke@essvrlc.com>; Cameron, Jeb <jeb.cameron@essvote.com>

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Bryan,

In speaking with Technical Solutions, this is what we know so far about the Server 4 issue from last week:

1. Verified of the three production Citrix servers only prim-ksctx04 was unable to launch PowerProfile via Citrix.
2. Verified PowerProfile launched fine from prim-ksctx04 thus eliminating PowerProfile on that server as having any issue.
3. Connected to Citrix Storefront site directly, bypassing the Netscaler, and verified the application on prim-ksctx04 would still not launch via Citrix thus eliminating the Netscaler as a source of the problem.
4. Reviewed log files on the Storefront, Director and Citrix VDA servers. There were no errors or indicators as to why only prim-ksctx04 would be having any issue.
5. With no other options the server was restarted and began working correctly at that time.
6. Logging for application faults on the Citrix VDAs has been increased to include application faults and errors to see if this will capture any additional information if this reoccurs.
7. Further research is ongoing but no root cause has been determined at this time.

Kendra Green | Account Manager, Voter Registration

ESSVR, LLC | 11208 John Galt Blvd. Omaha, NE 68137

O: 800.353.2832 | kendra.green@essvrlc.com

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RE: Can we talk today?

Williams, Victor <victor.williams@essvrlc.com>

Fri 10/2/2020 3:23 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Cc: Rogers, Kathy <kathy.rogers@essvote.com>

 2 attachments (304 KB)

FAQ Regarding the ExpressVote Copyright BitMap Image Oct Oct 1.pdf; ESS EV Letter Report-FINAL.pdf;

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Bryan,

As a follow-up, please see the attached files as the latest update. I will call you to discuss in further detail yet today.

Thank you.

Victor Williams

Sr. Vice President - Product Development

O: 402.970.1151 | C: 402.770.2691

From: Williams, Victor

Sent: Thursday, October 1, 2020 5:59 PM

To: 'Caskey, Bryan [KSOS]' <Bryan.Caskey@ks.gov>

Subject: RE: Can we talk today?

Bryan, as discussed. Please see below.

Allen County, Kansas	KS
Atchison County, Kansas	KS
Brown County, Kansas	KS
Chautauqua County, Kansas	KS
Cloud County, Kansas	KS
Cowley County, Kansas	KS
Doniphan County, Kansas	KS
Ellsworth County, Kansas	KS
Finney County, Kansas	KS
Jewell County, Kansas	KS
Labette County, Kansas	KS
Leavenworth County, Kansas	KS
Linn County, Kansas	KS
Lyon County, Kansas	KS
Marion County, Kansas	KS
McPherson County, Kansas	KS

Mitchell County, Kansas	KS
Nemaha County, Kansas	KS
Ness County, Kansas	KS
Norton County, Kansas	KS
Osage County, Kansas	KS
Republic County, Kansas	KS
Saline County, Kansas	KS
Sedgwick County, Kansas	KS
Shawnee County, Kansas	KS
Sherman County, Kansas	KS
Smith County, Kansas	KS
Trego County, Kansas	KS
Washington County, Kansas	KS
Wichita County, Kansas	KS
Wyandotte County, Kansas	KS

Victor Williams

Sr. Vice President - Product Development

O: 402.970.1151 | C: 402.770.2691

From: Williams, Victor

Sent: Tuesday, September 29, 2020 5:29 PM

To: 'Caskey, Bryan [KSOS]' <Bryan.Caskey@ks.gov>

Subject: RE: Can we talk today?

Bryan, as we discussed. See attached.

Thank you.

Victor Williams

Sr. Vice President - Product Development

O: 402.970.1151 | C: 402.770.2691

From: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>

Sent: Tuesday, September 29, 2020 4:05 PM

To: Williams, Victor <victor.williams@essvrlc.com>

Subject: RE: Can we talk today?

I am on a zoom call all of a sudden. Would you be able to call me at 5:00 p.m. CST?

Thanks.

Bryan

From: Williams, Victor <victor.williams@essvrlc.com>

Sent: Tuesday, September 29, 2020 3:37 PM

To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>
Subject: RE: Can we talk today?

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I will call you at 4 p.m. CST.

Victor Williams

Sr. Vice President - Product Development
O: 402.970.1151 | C: 402.770.2691

From: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>
Sent: Tuesday, September 29, 2020 2:24 PM
To: Williams, Victor <victor.williams@essvrlc.com>
Subject: RE: Can we talk today?

Yes. Call me anytime. I will answer.

BRYAN A. CASKEY | Director of Elections

Kansas Secretary of State | 785-296-3488 P | 785-581-3623 C | 785-291-3051 F |
Memorial Hall, 1st Floor | 120 S.W. 10th Avenue | Topeka, KS 66612-1594

"Every election is determined by the people who show up."

- [Larry J. Sabato, *Pendulum Swing*](#)

From: Williams, Victor <victor.williams@essvrlc.com>
Sent: Tuesday, September 29, 2020 1:57 PM
To: Caskey, Bryan [KSOS] <Bryan.Caskey@ks.gov>
Subject: Can we talk today?
Importance: High

EXTERNAL: This email originated from outside of the organization. Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Bryan,

Would like to have a discussion with you yet today if possible. I can make myself available after 5 today if needed.
Can you talk for 5-10 minutes?

Thank you.

Victor Williams

Sr. Vice President - Product Development
CISSP #280159

O: 402.970.1151 | C: 402.770.2691

victor.williams@essvrllc.com

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FAQ Regarding the ExpressVote Copyright BitMap Image Update

Revised Oct 1, 2020

Q: What is the situation?

Some ExpressVote 1.0 ballot marking devices display a copyright image with the wrong date on the splash screen when the unit is powered up. ***This does not, has not, and will not impact any function of the machine, which has been proven to be and will continue to be secure, accurate and reliable.*** This copyright image is meaningless in regard to unit performance.

Q: What is the effect of an incorrect copyright image?

Units which have the incorrect copyright – a bitmap image that simply indicates an incorrect year - will not provide a 100% firmware hash validation match.

Every ExpressVote unit operates as designed and tested. The security, accuracy and reliability of the system are proven and documented through numerous EAC federal certifications and extensive post-election audits. The incorrect copyright bitmap file image is cosmetic in nature.

Q: I've heard the term hash validation —what does that mean?

A hash validation is designed to ensure data integrity. It is an independent check and validation which verifies that the firmware on the unit matches the version of the firmware that was federally, and state tested and approved.

Q: How did the wrong copyright image get there?

When some ExpressVote 1.0 units were last updated with the latest firmware, one file —the file containing the copyright image—did not correctly update.

Q: Why did it not correctly update?

During either the initial installation process or subsequent upgrade, a single copyright file (a bitmap photo) did not correctly transfer to some ExpressVote 1.0 units that were upgraded via a USB drive.

Q: How do we know this is the only thing that didn't correctly update?

ES&S commissioned an independent analysis by a NIST-accredited Voting System Test Laboratory (VSTL) to confirm the root cause of the hash validation mismatch stems from the incorrect copyright image photo. The analysis will further confirm that the incorrect copyright image has zero impact on the operation of the voting system and that all system files – with the exception if the copyright image - match exactly. The report will be made available to customers upon receipt.

Q: What does this mean in terms of the accuracy and performance of these units?

This issue has zero impact on any accuracy, security, or performance.

Q: Does this need to be corrected?

For the ExpressVote to operate as expected, this does not need to be corrected, however ES&S will work with each State Election Authority to determine the State's requirements as it relates to the timing of applying the correct bitmap image. The current file image has zero impact on the performance, accuracy, or security of the units.

Q: Were any previous elections impacted or compromised by having the incorrect copyright screen?

No. The incorrect copyright image file has no impact on any previous elections, nor does it affect future elections.

Q: How and when was this issue discovered?

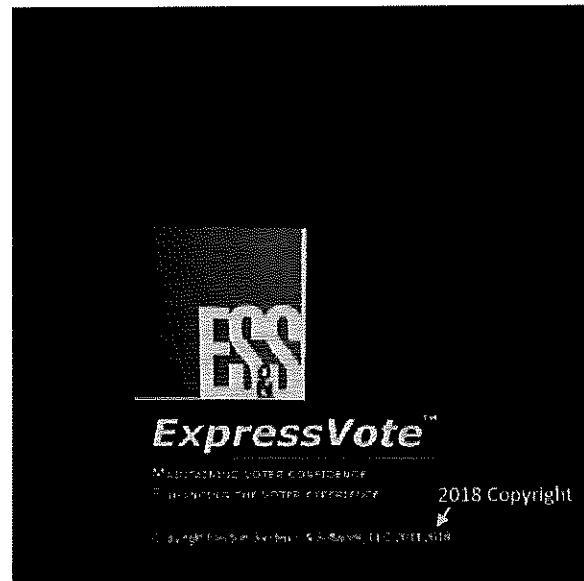
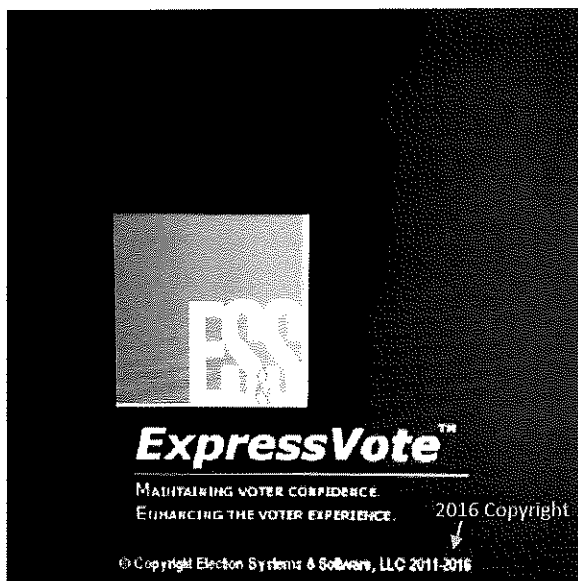
During a recent certification event in Texas, one of the examiners noticed the firmware on some units was not an exact match to standards. ES&S immediately worked to investigate the issue.

Q: How will corrections be put in place?

A firmware update will be applied to each identified unit to correct the single file image. Following the upgrade, a hash validation will be performed to confirm the correction was applied.

Q: What does this issue look like?

See the two images below. The image on the left shows an older copyright image, and the photo on the right shows a current copyright image.



ES&S appreciates the work that is done by the nation's Election Officials and we pledge to work with our customers to ensure that elections are accurate, secure and fully transparent. If you have any questions regarding the information contained within this FAQ, please don't hesitate to reach out to your ES&S representative.

Letter Report

PRO V&V



To: Steve Pearson, Sue McKay – Election Systems & Software, LLC (ES&S)
From: Wendy Owens - Pro V&V, Inc.
CC: Jack Cobb, Stephen Han - Pro V&V, Inc.
Date: October 1, 2020
Subject: ES&S ExpressVote Hardware Version 1.0, Firmware Version 1.5.0.0 Update Process

Dear ES&S:

Pro V&V is providing this letter to report the results of the evaluation effort on the ES&S ExpressVote® hardware version 1.0, (ExpressVote HW1.0) firmware version 1.5.0.0 update process. An examination was performed to confirm that the update process utilized during the state evaluation contains identical executable files as those found in the trusted build and the process does not add any additional software to the ExpressVote HW1.0.

Background

Pro V&V was contacted by ES&S to analyze an anomaly that occurred during a Texas state evaluation of the ExpressVote HW1.0 running firmware version 1.5.0.0. Pro V&V has also been in contact with the U.S. Election Assistance Commission (EAC) and Texas Secretary of State regarding this evaluation. During the evaluation, the “Update” process was attempted and a hash value mismatch error was displayed for the sysload.bmp file.

Test Summary

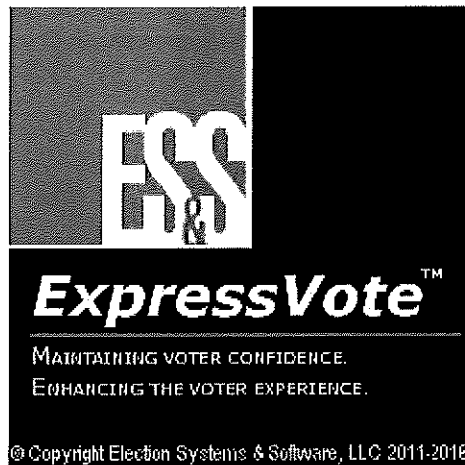
Pro V&V compared the update disk image file to the prod_release disk image file from the Trusted Build to ensure the update disk image file contained the same files from the Trusted Build. Pro V&V used the ExamDiff Pro application with the PESnoop 2.0 plug-in to compare all files. Three files were found to be in the update disk image that were not in the prod_release disk image file. These files are listed below:

- InputOutputBoard.S19
- ScannerPrinterEngine.S19
- startup.exe

Pro V&V then compared the InputOutputBoard.S19 and ScannerPrinterEngine.S19 to the Trusted Build for EVS 6.0.0.0 where these artifacts were originally created. The SHA-256 hash values were the same as the files in the update disk image file. The startup.exe file was also hashed from EVS 6.0.0.0 and produced the following SHA-256 hash value:

startup.exe - 85f8d210ca9ad2433c4dbe154aee31f9d75968f908dc114e91adc26fd0f85731

Pro V&V then retrieved the sysload.bmp from EVS 5.2.2.0, as presented in Photograph 1.



Photograph 1: EVS 5.2.2.0 sysload.bmp

This file produces a SHA-256 value of the following:

sysload.bmp - b3a230dc5ff31311a9f83b5bfee22ac96291c57f0c84abd05852aabf605ebbe3

The sysload.bmp file from EVS 6.0.2.0 was retrieved, as depicted in Photograph 2.



Photograph 2: EVS 6.0.2.0 sysload.bmp

This file produces a SHA-256 value of the following:

sysload.bmp - 07015a3e4d71e8683d3bf21b3d427f007a89b35d236767aedd35c4d94c3d8a12

In addition, Pro V&V upgraded a production EVS 5.2.2.0 ExpressVote HW1.0 device using an EVS 6.0.2.0 USB update image. Pro V&V followed the validation procedures detailed in the *Verification Procedure: ExpressVote Hardware 1.0* document to verify the hash values of all software on the device, noting the sysload.bmp verification was a mismatch. It was observed to have no impact on functionality.